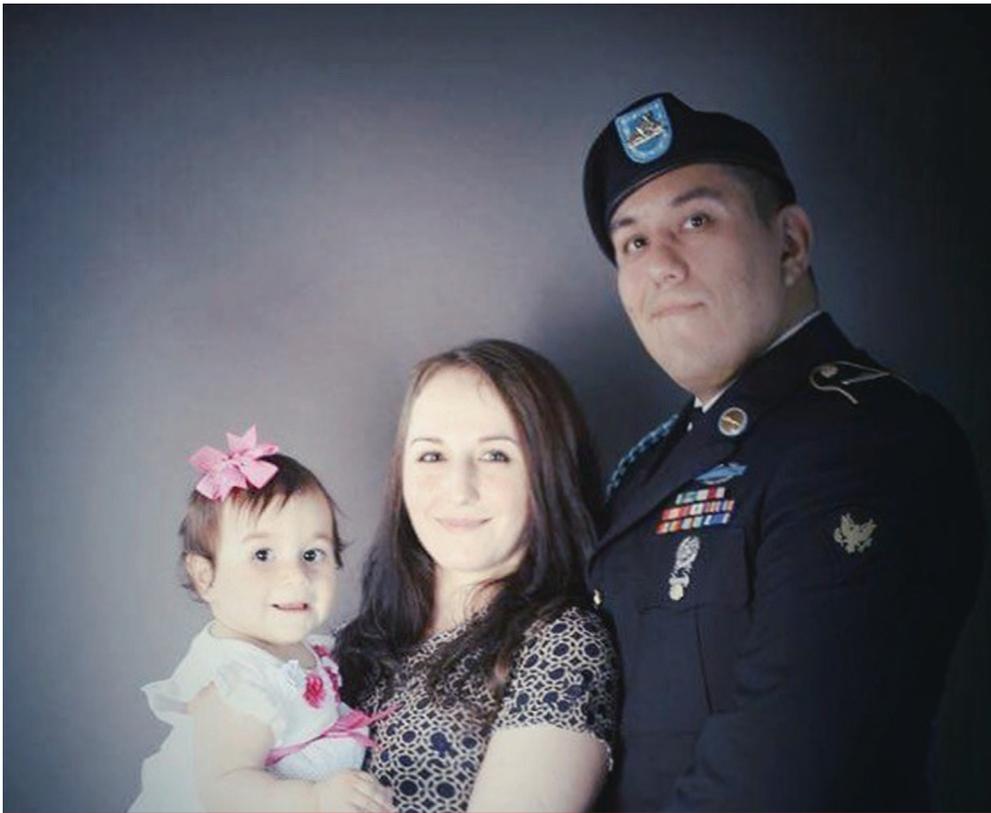




Serving America's Military Families



ANNUAL REPORT 2017



“

“Thank you very much for helping veterans get back on their feet. People don’t realize, the fight doesn’t end on the battlefield. During the transition, with the medical conditions and all the changes, that’s another battle waiting to be won. A lot of times veterans and their families feel alone, so we are glad organizations like Operation Homefront exist.”

- Ramona Garcia

Trusted and Respected



- 4-Star Rating
11 consecutive years!



- Meets all 20 Accountability Standards



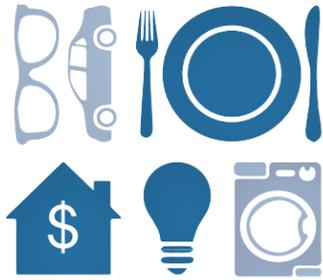
- Platinum Level



- "A" Rated Charity

Our Impact

RELIEF

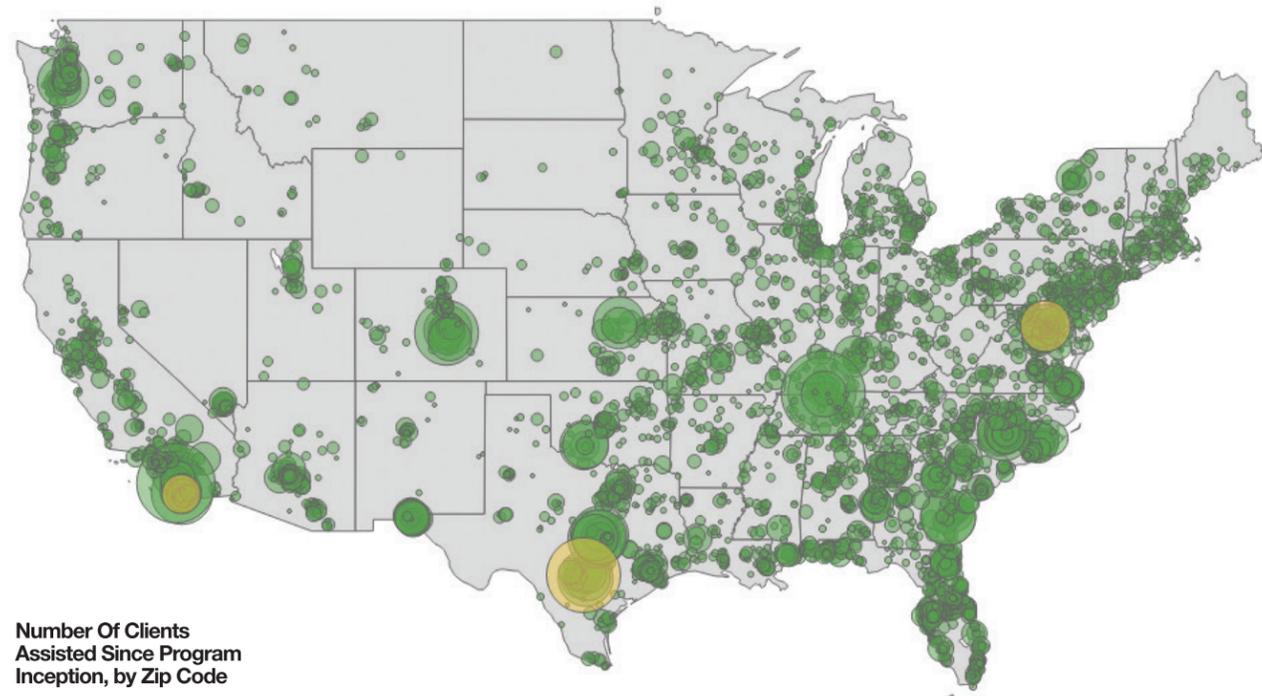


Fulfilled over **38,000 requests** from military families across the U.S., providing more than **\$22.5 million** in relief through the Critical Financial Assistance program

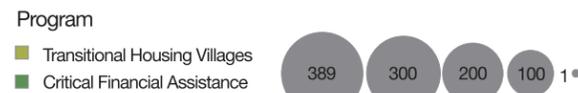
Most common forms of assistance requested by military families were **food/groceries (18%), rent/mortgage (16%), and utilities (15%)**

Housed more than **500 families** in rent-free transitional housing at our three Operation Homefront Villages in San Diego, CA; San Antonio, TX; and Gaithersburg, MD

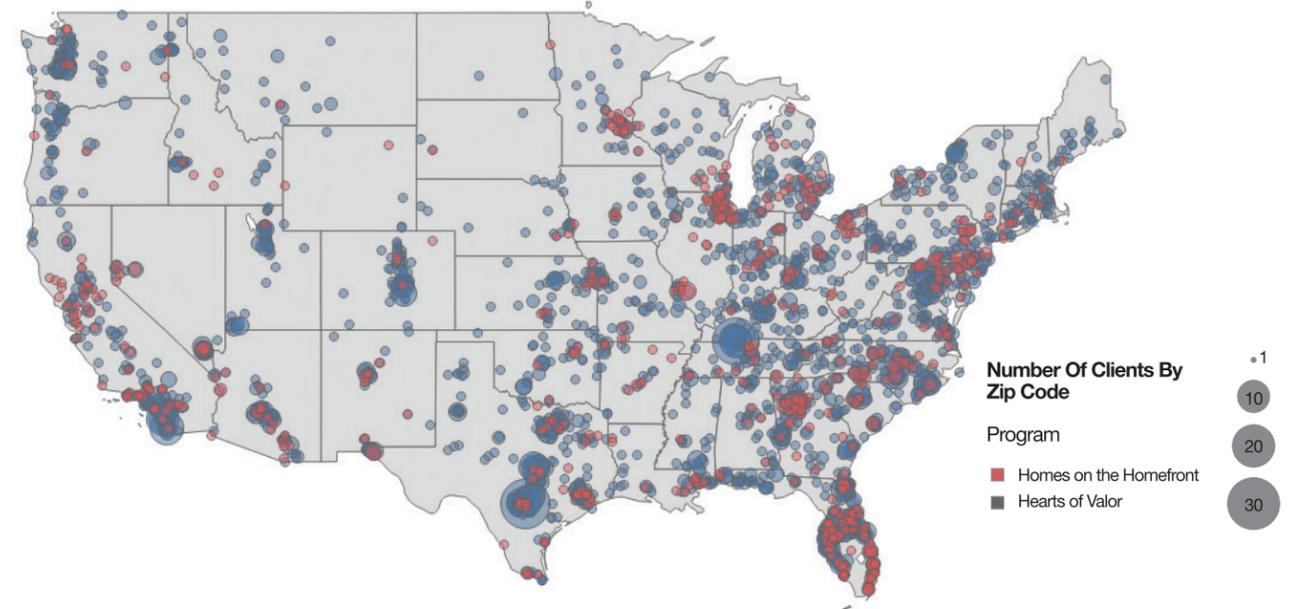
Provided nearly **4,700 months** of rent-free housing to military families, saving them **\$5.2 million** in rent and utilities



Number Of Clients Assisted Since Program Inception, by Zip Code



RESILIENCY



Accepted our **600th military family** into the Homes on the Homefront permanent housing program

Provided well over **\$64 million** in home equity to military families



Helped nearly **3,500 Hearts of Valor caregivers** through more than **60 support groups** across the country

RECURRING FAMILY SUPPORT



Distributed our **300,000th backpack** filled with school supplies to military children

Served over **80,000 military families**, impacting nearly **360,000 military family members** with holiday meals



Honored over **8,000 military spouses** at Homefront Celebrations, and awarded **19 attendees** with academic scholarships to help them complete their education

Celebrated and supported nearly **17,000 new and expectant parents** through the Star-Spangled Babies program



Letters from Leadership



From the first moment I joined the Operation Homefront family in mid-2015, I have focused on helping this remarkable organization serve the critical needs of those who have done so much for all of us – our military families. I am extremely proud of everything our amazing team has done to ensure that these families' short-term financial struggles do not become a series of crises that ultimately derails their hopes for a brighter future.

Accomplishing our important work takes a total team effort, and we rely heavily on our caring partners, donors and volunteers to help us provide Relief through our critical financial assistance and transitional housing programs, Resiliency through our permanent housing and caregiver programs, and Recurring Family Support through a variety of specialty family programs designed to help military families at financially stressful times throughout the year. By working together, our Critical Financial Assistance program has fulfilled more than 38,000 requests for assistance, totaling over \$22.5 million in financial aid; our Transitional Housing program has provided nearly 4,700 months of rent-free temporary housing to more than 500 families of wounded service members, saving them \$5.2 million in rent and utilities; we accepted and provided home ownership training to more than 600 military families through our permanent housing program, providing families with well over \$64 million in deeded value; our Back-to-School Brigade has delivered over 300,000 backpacks to military kids; and our Holiday Meals for Military program has served nearly 360,000 individual family members.

While these numbers are impressive, there is another important factor to consider – impact. As an outcomes-based organization, we measure our program effectiveness by surveying the families we serve and asking them a simple question: did we help your family become stronger, more stable and more secure? I am proud to report that the responses are overwhelmingly positive and all those associated with our mission should take great pride in knowing we are making the life-changing impact we seek.

As I look to the future, I see the challenges facing military families will continue to grow, and I expect we will be asked to do more. The good news is we can easily ramp up our entire range of valued programs to meet these expanded needs. The big challenge we face involves generating the additional resources to do more. I am completely confident, by working together with all those who share our unwavering commitment to serving this special group of our fellow citizens, we will solve the resource challenge and continue to be there when our military families need us.

With gratitude,

John I. Pray, Jr., President & CEO, Brigadier General, USAF (ret)



Since our founding in 2002, Operation Homefront has supported the military community, helping build strong, stable, and secure military families so they can thrive – not simply struggle to get by – in the communities they have worked so hard to protect. Every day, our talented Operation Homefront team uses the organization's core values (Do What's Right, Respect Others, Perform with Excellence, and Gratitude) to guide our actions and strengthen our mission to serve those who defend the freedoms we enjoy daily.

I am proud to report that 2017 was an incredible year. We fulfilled more than 3,000 requests from military families for financial help and provided over \$2.3 million in support — an average of \$778 per request. We accepted and provided home ownership training to 54 families through our Homes on the Homefront program, and successfully deeded another 104 homes to families completing the program, which provided them with nearly \$16 million in home equity. We helped nearly 70 military families through our rent-free transitional housing program, saving them more than \$425,000. We distributed over 41,000 backpacks to military children and surpassed the 300,000-backpack mark, a major milestone.

Along with the rest of the board of directors, I am especially honored to be part of an organization consistently recognized for superior performance by leading independent charity rating services. As trusted stewards of a limited donor dollar where 92% of the organization's expenditures go directly toward programs for military families, the Operation Homefront team continues to explore new ways to accomplish our vital mission. By working collaboratively toward this common goal, we will further the legacy established by those founding military spouses and continue to make a meaningful difference in the lives of our service members and their families.

I believe that providing the stability our military families need and so richly deserve is as important today as it has ever been. There will be new caregivers who will join our Hearts of Valor program, families who unexpectedly need critical financial assistance, those who will use our transitional or permanent housing opportunities as they transition back to their civilian communities, and military kids who need the right supplies to further their success in school. They will continue to turn to us and I can confidently say, with the continued support of our incredibly generous individual, corporate and foundation donors, we will be there for them.

Sincerely,

Brian Arnold, Chair, Board of Directors, Lieutenant General, USAF (ret)

About Us

Operation Homefront, a national 501(c)(3) nonprofit organization, was formed in February 2002 to support the families of deployed service members immediately following 9/11. Headquartered in San Antonio, Texas, and in Arlington, Virginia, Operation Homefront currently provides supportive programs and services to military families across the nation with 21 locations serving all 50 states.

Mission ■ Build strong, stable, and secure military families so they can thrive — not simply struggle to get by — in the communities they have worked so hard to protect.

Core Values ■ Our core values serve as fundamental principles that govern our behavior and guide our decision-making.

- ▶ **Do What's Right** — Our actions are in the best interest of the military families we seek to serve.
- ▶ **Respect Others** — Provide a collaborative, trust-based environment that values dignity and every individual's contribution to our collective success.
- ▶ **Perform With Excellence** — Our troops and their families give their very best in their service to our country and have earned our very best in return.
- ▶ **Gratitude** — We appreciate those who serve and all who support our critical work.

Vision ■ Through widespread public support and a collaborative team of exceptional staff and volunteers, we aspire to become the **provider of choice** for military families needing short-term relief, long-term resiliency and recurring family support programs and services.

Programs & Services ■ Operation Homefront helps military families through difficult periods by providing a variety of programs designed to ensure that short-term needs don't turn into chronic long-term struggles. Our programs focus on:

- ▶ **Relief** through financial assistance and transitional housing programs
- ▶ **Resiliency** through permanent housing and caregiver support programs
- ▶ **Recurring Family Support** during important periods throughout the year

The Need Continues

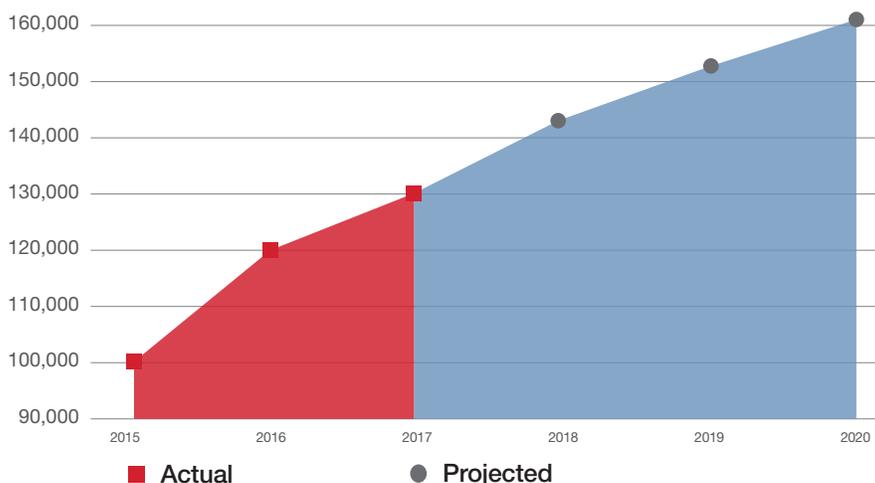


“

“A lot of veterans, like me, do not have the people in their lives that they should. We have no one to turn to and no where to go. Please tell your donors that their contributions are greatly appreciated.”

– Guy Moreno, retired Marine Corps sergeant

Cumulative Number of Requests for Financial Assistance, Actual & Projected



According to several respected sources, 60 percent of American families would have difficulty paying an unexpected \$500 car repair or a \$1,000 emergency room bill. Our military families experience many of the same challenges but do so while facing the uncertainties inherent to military life and those associated with transitions back to their civilian communities.

Since our Critical Financial Assistance program began in 2011, we have received more than 130,000 requests for help. Looking ahead, we expect this upward trend to continue.

With your help, we can provide America's military families with strength, stability and security when they need it most, now and in the future.

Board of Directors

Lieutenant General Brian Arnold, USAF, Ret. (Chair)

Major General Lee Baxter, USA, Ret. (Vice Chair)

President
Signal Mountain Associates, Inc.

Frank Paras (Secretary)

Divisional Director
The Home Depot

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Senior Vice President & Senior Advisor
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Lara Ashmore, Ph.D.*

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Executive Vice President, General Counsel &
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SAIC

Bob McGowan

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President & CEO
Operation Homefront

Ken Slater

Principal
Tremont Partners

Colonel Tyrone "Woody" Woodyard, USAF, Ret.

Vice President, Communications, Rotary and Mission Systems
Sikorsky, a Lockheed Martin Company



* Transitioned off the board in 2017

Financial Report 2017

Operation Homefront Inc. Statement of Activities for the Year Ending on December 31, 2017

(with summarized financial information for the year ending on December 31, 2016)

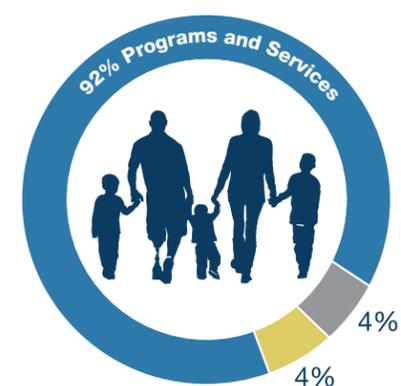
	Without Donor Restriction	Donor Restricted	2017 Totals	2016 Totals
Revenue, Support, and Other:				
Contributed houses	—	\$6,261,323	\$6,261,323	\$10,527,954
Contributed goods, services, and facilities	\$16,372,226	\$435,417	\$16,807,643	\$17,803,447
Contributions	\$8,993,923	\$7,752,647	\$16,746,570	\$16,913,297
Special events, net expenses of \$284,516	(\$7,811)	\$139,578	\$131,767	\$313,203
Investment earnings, net	\$14,133	—	\$14,133	\$68,511
Other revenues	\$64,685	—	\$64,685	\$44,319
Total Revenue, Support, and Other	\$25,437,156	\$14,588,965	\$40,026,121	\$45,670,731
Expenses:				
Program services	\$44,968,790	—	\$44,968,790	\$51,516,647
Management and general	\$2,128,255	—	\$2,128,255	\$3,036,184
Fundraising	\$1,724,694	—	\$1,724,694	\$2,251,408
Total Expenses	\$48,821,739	—	\$48,821,739	\$56,804,239
Change in net assets	(\$23,384,583)	\$14,588,965	(\$8,795,618)	(\$11,133,508)
Net assets released from restriction	\$21,244,905	(\$21,244,905)	—	—
Net assets at beginning of year	\$3,027,739	\$36,994,080	\$40,021,819	\$51,155,327
Net Assets at End of Year	\$888,061	\$30,338,140	\$31,226,201	\$40,021,819

Financial Responsibility We believe in a commitment to ethics, responsible partnerships, and transparency. Financial information, including audited financial statements and the most recent IRS tax filing (Form 990), is available at www.OperationHomefront.org.

Operation Homefront Inc. Statements of Financial Position December 31, 2017 and 2016

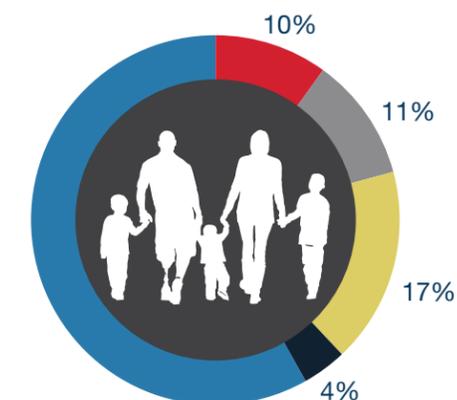
Assets	2017	2016	Liabilities and Net Assets	2017	2016
Current Assets:					
Cash, operating	\$1,753,184	\$2,626,098	Accounts payable	\$675,137	\$289,538
Cash, escrow funds	\$402,015	\$603,087	Accrued expenses	\$537,647	\$608,805
Cash, security deposits	\$79,500	\$110,000	Accrued escrow accounts	\$631,515	\$713,087
Total Cash	\$2,234,699	\$3,339,185	Debt	\$68,196	—
Investments, at fair value	\$2,561,187	\$3,293,937	Total Liabilities	\$1,912,495	\$1,611,430
Pledges receivable	\$1,887,026	\$1,184,140	Net Assets:		
Contributed houses inventory	\$23,792,139	\$32,054,642	Without donor restrictions	\$888,061	\$3,027,739
Contributed goods inventory	\$1,993,297	\$1,285,260	With donor restrictions	\$30,338,140	\$36,994,080
Other inventory	\$5,170	\$5,170	Total Net Assets	\$31,226,201	\$40,021,819
Prepaid expenses	\$213,660	\$248,006	Total Liabilities and Net Assets	\$33,138,696	\$41,633,249
Other current assets	\$10,660	\$949			
Property and equipment, net	\$440,858	\$161,960			
Real estate held for sale, net	—	\$60,000			
Total Assets	\$33,138,696	\$41,633,249			

Fund Allocation



■ Programs & Services
■ Fundraising
■ Management & General

Sources of Financial Support Operation Homefront relies on the generosity of individuals, corporations and foundations. We receive no federal funding.



■ Individual Giving
■ Corporations
■ Foundations
■ Other Revenue
■ In-Kind

Our Impact in 2017: Focusing on Outcomes

RELIEF

Critical Financial Assistance fulfilled more than 3,000 requests from nearly 1,100 military families, providing over \$2.3 million in financial relief to help pay for rent, home and auto repairs, utilities, food, and other needs.

Outcome: 94% of survey respondents agreed the financial assistance they received helped them feel stronger, more stable, and more secure.

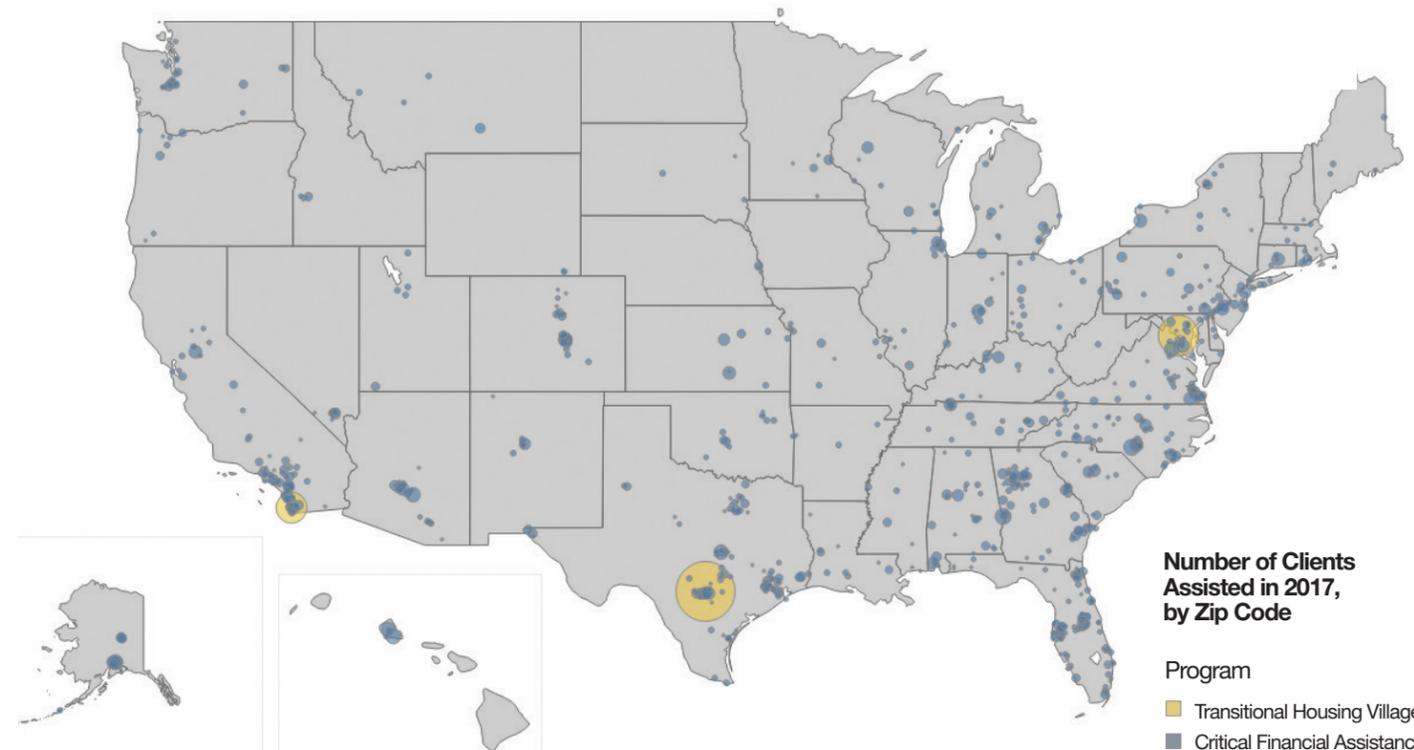
“Operation Homefront was the only [veterans organization] that could deal with my situation. My main priority was the rent to keep a roof over our heads. ... They helped me with my electricity. That was a big relief of stress off me because I was like please don't cut these lights off right before Christmas.” –The Sykes Family



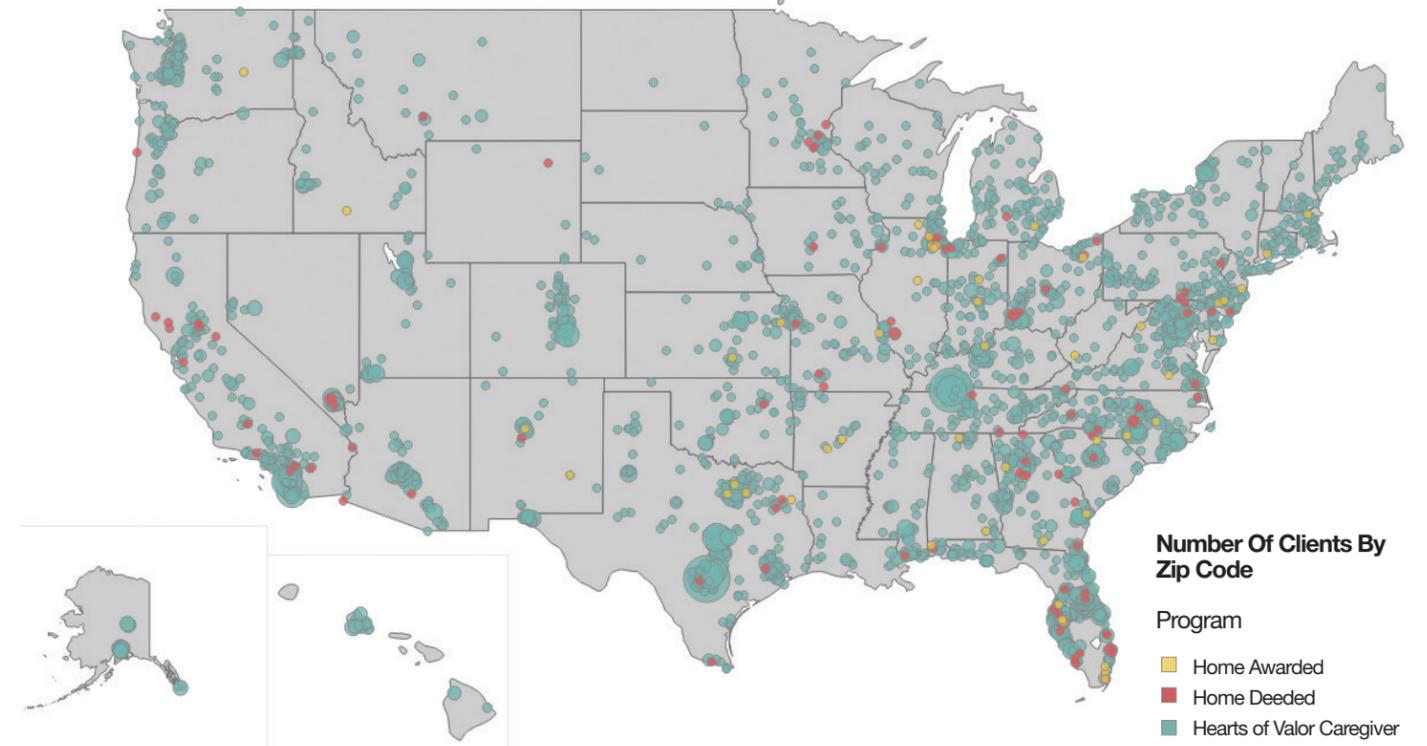
Transitional Housing Villages provided over 330 months of rent-free housing to more than 260 veteran and military family members, saving them more than \$425,000.

Outcome: 94% of Village residents agreed when surveyed that their stay helped them feel stronger, more stable, and more secure.

“Thank you. I know so many people out there support our troops, but it's so different when you can see that someone actually cares enough to help us out.” –The Woodley Family



RESILIENCY



Homes on the Homefront accepted 54 veteran families into the Homes on the Homefront program. In 2017, 104 families graduated from the program and were deeded their homes, providing them with close to \$16 million in home equity.

Outcome: 97% of survey participants agreed Homes on the Homefront helped them feel stronger, more stable, and more secure.

“This new home means so much to us. It will provide support and stability for my wife and daughter. It's really hard to grasp the concept of a mortgage-free home, but this will be a part of my recovery and we will be part of a great community.” –The Surface Family



Hearts of Valor assisted 3,500 caregivers nationwide through its network of support groups and online forums. Hearts of Valor, open to all caregivers of post-9/11 wounded, injured or ill service members, also hosted 63 caregivers at organized retreats designed for them to recharge and learn about valuable resources.

Outcome: 97% of program participants agreed Hearts of Valor helped them feel stronger, more stable, and more secure.

“It was so incredibly refreshing for me just to be in the presence of other people who get it. Going to Hearts of Valor was such a huge turning point for me because I felt so alone and isolated.” –Kristi Woodburn

RECURRING FAMILY SUPPORT



- ◀ **Military Child of the Year** At its ninth Military Child of the Year Award® Gala in 2017, Operation Homefront presented awards to seven recipients (from left to right):

Innovation Award — Sophie Bernstein
Army — Henderson Heussner
Air Force — Jamal Braxton
Marine Corps — Jackson Beatty
Navy — Alexander McGrath
Coast Guard — Mary Kate Cooper
National Guard — Molly Frey

▶ **Holiday Meals for Military** fed nearly 12,000 families — over 50,000 individual family members — providing them with all the ingredients needed to cook a traditional meal.

Outcome: 94% percent of Holiday Meals for Military survey respondents agreed the food provided helped them feel stronger, more stable, and more secure.

“Holidays, especially because we have such a big family, are tough for us between gifts and everything else. It was just really awesome having that meal, especially during those times when we were still lower ranking and really needed that help. How much they give, too, I was amazed and so grateful.” —The Austin Family



▶ **Back-to-School Brigade** furnished over 41,000 military children with backpacks and the supplies needed to succeed in school.

Outcome: 88% of those surveyed agreed the Back-to-School Brigade program helped them feel stronger, more stable, and more secure.

“I truly love the Back-to-School Brigade. It took a huge stress off, especially last year with [my spouse] being gone. It was just one less thing to have to worry about.” —The Dawson Family



- ◀ **Holiday Toy Drive** distributed close to 3,000 toys to military children, making the joy of gift-giving easier on parents dealing with deployments, frequent relocations and financial challenges.

Outcome: 92% of families surveyed agreed the toy drive helped them feel stronger, more stable, and more secure.

“We still live paycheck to paycheck. If it were not for the toy drive ... I honestly don't know how we would make it through the holidays. For me, I have five kids, [so] any little gift, if I think it's something that my babies are going to like, I wrap it up and put it under the tree.” —The Sims Family



- ▶ **Star-Spangled Babies** showered over 800 military moms with the support and essential baby items they need to welcome their newest family members.

Outcome: 87% of participants surveyed agreed Star-Spangled Babies helped them feel stronger, more stable, and more secure.

“Being military, you don't always have [family nearby], you're on your own. That shower was really cool, and I'm just really thankful for the opportunity to get to go, to be showered like that, to be recognized.” —The Rickert Family

2017 Highlights

RELIEF



Fulfilled more than
3,000

requests for critical financial assistance

Most common forms of assistance requested

20%
RENT/MORTGAGE

18%
UTILITIES

13%
FOOD

49%
OTHER REQUESTS

Provided over
\$2.3M
through the **Critical
Financial Assistance** program



Housed 260

family members in Transitional Villages,
saving over **\$425,000** on rent and utilities

RESILIENCY

104 military families

graduated from the Homes on the Homefront program and were deeded their homes, providing them with more than



\$16M
in home equity



Helped over

3,500 caregivers

across **60 support groups**

RECURRING FAMILY SUPPORT

Served over
50,000
military family members
with holiday meals



Distributed over

41,000 backpacks
with **school supplies** to military kids

Top Donors 2017

For Fiscal Year ending December 31, 2017

Donors are listed by recognition category based on donations received in 2017, not inclusive of pledges or cumulative gifts.

Chairman's Circle | \$1,000,000 or More



JPMORGAN CHASE & CO.



President's Circle | \$500,000-\$999,999



National Four Star Partner | \$250,000-\$499,999



National Three Star Partner | \$100,000-\$249,999

Armed Forces Foundation
BAE Systems
Beam Suntory, Inc.
Carnival Cruise Line
Genentech Foundation
Johnstone Supply
Kahlert Foundation
Local Independent Charities of America
Lockheed Martin
Mazda North American Operations
MFA Oil Company
Outback Steakhouse
Quicken Loans
SAIC
San Antonio Shoes Inc.
The Slater Foundation
Southern New Hampshire University
Ten-X, LLC (Auction.com)
Tito's Handmade Vodka
Today Show Charitable Foundation, Inc.
United Technologies Corporation
Wade Journey Homes

National Two Star Partner | \$50,000-\$99,999

American Airlines, Inc.
Arbornne International LLC
Booz Allen Hamilton
California Ballet Association
CDW
Charlotte Pipe and Foundry Company
Chevrolet (General Motors, LLC.)
The Coca-Cola Foundation
ESPN, Inc.
Fiserv Solutions, LLC
Fred Meyer Stores
Google Adwords
The Guill Family Foundation
Ignite Restaurant Group
Monroe Partnership LTD
Motorola Solutions Foundation
NAPE Charities Fund
Navy Federal Credit Union
Office Depot
OneMain Financial
PGA TOUR Charities, Inc.
John I. Pray, Jr.
Safeway
Safeway Foundation
Southern Glazer's Wine & Spirits

National One Star Partner | \$25,000-\$49,999

The Achelis and Bodman Foundation
American Turkey Shoot Out NW
Babies R Us - Toys R Us
Back 2 School Illinois
BL Restaurant Operations, LLC
Isaac Cohen
The Denver Foundation - Lewis Myers, Jr. Caregivers Fund
Discover Financial Services
DRS Technologies
Era Helicopters, LLC
Kristie Feinberg
Five Brothers Asset Management
Girl Scouts of Western PA
Harrison School District
Ken and Ruth Harvey
Hasbro, Inc.
Hofman Hospitality Group
Ilene Onik Trust Fund
La Quinta Inns and Suites
Love's Travel Stops & Country Stores, Inc.
Micro Matic USA, Inc.
MillerCoors, LLC
James Nettles
NuStar Energy
Oak Foundation
Padres
Raytheon
Vineet Singhal
Michael P. Stadnick
Glenn E. Turner
Veterans United Foundation
We Pay
Whataburger
Worth & Company Inc.
Zander Insurance Group
The Ziegenfelder Company, Inc.

Regional Four Star Partner | \$15,000-\$24,999

Above & Beyond Services
Steven Adkinson
Rob Appell
Bank of America Charitable Foundation
Bell Helicopter Textron, Inc.
Colonel D. Lyle Hohnstine Memorial Foundation
Delta Children's Products
Disabled American Veterans Charitable Service Trust
DRS Technologies
Eastern Athletic Clubs LLC
ELKAY Manufacturing Company
David Elliott
Everyday Hero
Fleet Reserve Association of San Antonio
Stuart Gordon
Group Five, Inc.
Kathleen Huston
The Immanuel Charitable Foundation
Infinity Systems Engineering, LLC
Morton Kane
James Krug
The Forrest C. & Frances H. Lattner Foundation
The William J. Martin Foundation, Inc.
Middletown Square Associated
The Sandra O'Lea Mollenauer Trust
Northrop Grumman
Pacific Dental Services, Inc.
Red Rock Golf Classic
Robert Roberts
Rudy's Country Store and Bar-B-Q
Sandia National Laboratories, New Mexico
Southern Glazer's Wine & Spirits, Inc.
State Farm Companies Foundation
Mary Sternberg
Tickets for Kids
Tzell & Protravel Foundation
United Way
Veterans United Home Loans
Richard Wells
Michael Whitwell
Rod Womer

Regional Three Star Partner | \$10,000-\$14,999

Ackerman Foundation Inc.
Aegon Transamerica Foundation
American Beverage, LLC
American Outlaws, Inc.
Bank of America
Alan Barsumian
Blue Beacon International, Inc.
Bright Funds Foundation
Jack Buncher Foundation
Cape Cod Military Support Foundation, Inc.
Chevron Matching Employee Fund
Church Mutual Insurance Company Foundation
Connelly Foundation
Costco Wholesale - Corporate Headquarters
DDG Virginia Engineering
Express Scripts Foundation
Ferrari of Newport Beach
Fidelity Charitable Fund
Flashpoint Communications LLC
Laurene A Gallo Trust
Robert Giannetta

Michael Giggey
The Nora and Roger Gimbel Fund
The Grainger Foundation
William Grant & Sons, Inc.
Greater San Diego Association of Realtors
Hargis Engineers, Inc.
The John J. and Anna B. Hewes Family Foundation
The Home Depot Southwest Region
Impact Fluid Solutions
Intuit, Inc.
Jaxon Engineering
Johnstone Supply - Ohio
Johnstone Supply - Albuquerque
Glyn King
Knighthed Ventures
Longwood Foundation Inc.
Betty Louie
Lyft
Microsoft - Matching Gifts Program
MidAtlanticBroadband
Mina, Inc.
The Mobley Foundation
Northrop Grumman Corp
Other Half Brewing Company
Patriot Contractors Equipment Sales & Supply, LLC
Peraton
Leslie Peter Foundation
The Pfeiffer Family Charitable Fund
Pharmavite, LLC
Princess House, Inc.
Round It Up America
Seaboard Foods, LLC
Shadetree Sunglasses
Stephen Shevlin
William Smith
Harold Somerville
South Jersey Industries
South Texas Money Management, Ltd.
TisBest Philanthropy
Toys for Tots
Triumph Group Charitable Foundation
UnitedHealth Group Employee Giving Campaign
USAA
The U.S. Charitable Gift Trust
Thomas Usher
Veterans Construction, Inc.
Visa
Volpe & Koenig, P.C.
Paul Wagner
Washington Real Estate Investment Trust
The Wawa Foundation, Inc.
Wells Fargo Foundation-Minneapolis, Minnesota
Peter Werner
Barbara Whitcraft
MC Whitwell Minerals Ltd
Nora Woodsey
Adam Yenser

* For a complete listing of donors, visit OperationHomefront.org/aboutus/financials

Top Donors 2017

National Two Star Partner | \$1,000–\$9,999

1st American Title Insurance Company
205 E Houston Street, LLC
326th Brigade Engineer Battalion
The 400, LLC
A M Parts, Inc.
Robert Abbott
ABC Liquors, Inc.
Bill Abitz
Absolute Flood Response
Acadiana United
Acuity, Inc.
Sam Adkins
Adobe Systems, Inc. Matching Gift Program
Advanced Performance Fitness, LLC
Advantage Military
AFCEA - Alamo Chapter - W2MF Fund
Affinia Hotel Collection
AFSA
Air Force Chaplain Corps
Airgas
Airgas Carbonation
Airgas USA, LLC - West Region
AKLM Consulting, Inc.
Ethan Alexander
Patrick Alexander
Robert Alexander
Paul Allen
James Allison
Allstate - The Giving Campaign
Alpha Phi Delta Fraternity- Gamma Iota Chapter
Altria Group Distribution Co
Brian Alves
Amazon Wish List
Amboy Bank
American Honda Financial
American Honda Financial
American International Group Inc.
American Loan Masters Inc.
American Midwest Distributors
American Veterans Foundation
American Wind Energy Association
America's Best Local Charities
America's Charities
Timothy Ammon
Andersen Windows, Inc.
Jodie Anderson
Jerie Anderson
Andrew & Dorothy Cochrane Foundation
Frank Angileri
Thomas Anselmi
AOL Inc.
APO3, LLC- 21FSQ, LLC
Arcadia Power, Inc.
ARMing Heroes
Art Armstrong
Earl Armstrong
Brian Arnold
Gene Arnold
Robert Arnold
Ashe Consultants
Gary Ashton
Aspire Gymnastics Academy Inc.
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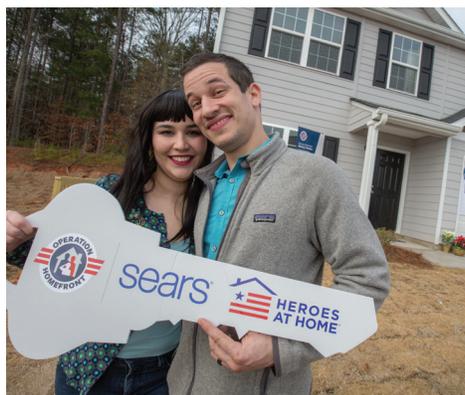
JPMorgan Chase ■ JPMorgan Chase's highly successful partnership with Operation Homefront began in 2012 to provide mortgage-free homes to military families as a part of our Homes on the Homefront program. To date, our collective efforts have helped over 450 veteran families realize the dream of home ownership, a life-changing opportunity that provides this very special group of our fellow Americans with the ability to thrive, not simply struggle to get by, in the communities they have worked so hard to protect. In 2017, we deeded 104 homes to wounded veterans and their families across the nation.



Outback Steakhouse ■ In 2017, Operation Homefront and Outback Steakhouse launched the “We Serve Those Who Serve” campaign to engage restaurant patrons and to raise funds and awareness for the military families we support. In six weeks, from Veterans Day through the holidays, \$260,000 was generated to support our Critical Financial Assistance program. Guests had the ability to purchase specially made beverages, round up their final dining bill in support of Operation Homefront, and/or purchase meal gift cards to be distributed to military families through our Holiday Meals for Military program.



Procter & Gamble ■ Thanks to Procter & Gamble's tremendous dedication to those who serve, the lives of many military families were made brighter in 2017. P&G generously donated thousands of backpacks for our Back-to-School Brigade program, supplied gifts for military spouses at our Homefront Celebrations and cookware essentials for families at our Transitional Housing Villages. In addition, the company provided shopping totes brimming with P&G products for families at Holiday Meals for Military events.



Sears ■ Through the holiday season, Operation Homefront was thrilled to partner with Sears on its customer-driven veterans support program, “Heroes at Home,” in-store, online and in its famous Wish Book catalog. Thanks to Sears' Shop Your Way members and customers, \$658,000 was raised, which enabled Operation Homefront to award newly built, mortgage-free homes to two military families in Tampa, Florida, and Atlanta, Georgia, and fulfilled more than 200 requests for critical financial assistance from 115 veteran/military families.



Walmart Foundation ■ In the devastating aftermath of the 2017 hurricanes – Harvey, Irma and Maria – the Walmart Foundation provided Operation Homefront with a \$500,000 grant to give military and veteran families financial assistance for groceries, baby supplies and car repairs. In addition, the grant provided mortgage and rent assistance as these families recovered in the months afterward, while also ensuring that Operation Homefront could help more military families make ends meet during the holiday season.

2017 Award Recipients

Operation Homefront Cornerstone Award

Operation Homefront proudly presented its 2017 Cornerstone Award to **Heather Prill**, senior manager of national partnerships at The Home Depot Foundation, for her significant contribution to our mission of building strong, stable, and secure military families. Heather has led the impactful partnership that Operation Homefront has enjoyed with The Home Depot Foundation for over five years. The award, a commemorative brick cornerstone signifying our commitment to build and strengthen military families, is reserved for those who have helped Operation Homefront transform how we deliver services. Since 2011, the foundation has given more than \$6 million toward home repairs through our Critical Financial Assistance program, as well as supporting our transitional housing and Homes on the Homefront programs.

Heather has “worked with us to create a strategy that helped energize our Critical Financial Assistance program by adding in the home repair capacity – a great need for military families in financial crisis,” said Margi Kirst, Operation Homefront chief development officer. “Upon visiting our transitional housing Villages, [she] immediately identified ways to further help our families thrive during their transition to veteran status.”

Previous Cornerstone Award recipients: **Ken Ruff**, Beam Suntory’s national accounts vice president, and **Kathy Cox**, Walmart Foundation senior manager, in 2016, and **Ed Delgado**, president and CEO of Five Star Institute, in 2015.



Clockwise in photo: John Pray, John Ellington, Heather Prill, of the Home Depot Foundation, and Frank Paras from The Home Depot

Employee Of The Year

Kimberly Robinson: Manager, Human Resources: “Kim has played an integral role in the successful creation of an in-house human resources department. She took over payroll, structuring the process, creating checklists and an auditing system. She also managed open enrollment for 2017 and 2018; helped make ADP a resource for training, information, and documents; streamlined the recruitment, new hire on-boarding, and off-boarding processes; and significantly improved communication with leadership. In all that she does, Kim exudes our core values and ensures that all Operation Homefront staff receive the highest level of customer service,” said Karen Smithhart, Senior Director, Human Resources.



Volunteer Of The Year

Patrick Hitchens, Region 3: Patrick has been a huge asset to the Region 3 team. As regional coordinator for Delaware, Patrick has taken a significant leadership role, handling program delivery, volunteer coordination, fundraising, partner engagement, and outreach to military and civilian communities. Over the last five years, he has helped Operation Homefront excel in Delaware to such a degree that we have a free local office, consistently successful events, a team of volunteers working to promote the organization, and donor partners who come back year after year with restricted and unrestricted dollars, and in-kind donations. Patrick works tirelessly to support our mission and personifies our core values. Thank you to Patrick, and our amazing Operation Homefront volunteers, who provided nearly 85,000 hours of service, valued at over \$2 million in 2017.





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