

## FAQs

### 1. What volunteer opportunities are available at Operation Homefront?

Operation Homefront volunteers serve our mission in many ways, working as:

- One-Time Event Staff - assists Operation Homefront with the delivery of local OH and/or community outreach events on an as-needed and as-available basis
- Volunteer Team Captains - assists Operation Homefront with the delivery of local OH and/or community outreach events in the capacity of organizer and leader
- Dollar Tree pick-up - serving as a Point of Contact (“POC”) to collect donated school supplies from donation centers, primarily consisting of one or more Dollar Tree Stores
- Regular Clerical, Accounting and Office Support - responsible for supporting office operations to ensure smooth functioning
- Volunteer Coordinators – manages the volunteer program in their city/state
- Volunteer Recruiters - recruit volunteers for various programs and projects
- Community Liaisons - serve as the direct representative of the organization to the military, civilian and business communities in which they live
- Fundraisers - Host a fundraiser at your office, school, civic group, and/or church – Just like raising money for high school band, get a group to set up a bake sale, host a golf tournament, “jeans day” or other fundraising opportunity
- Advisory Board Members - serves as a critical community champion of Operation Homefront and shares his or her service to our mission by providing our organization with their professional expertise; their diverse knowledge of constituent perspectives; their connections to local, national or international resources, colleagues or peers
- Volunteer Brand Ambassadors - a dedicated group of volunteers, donors, and influencers that use social media to help drive our message and mission to a broader audience
- Internships in various departments – Operation Homefront has a robust undergraduate and graduate internship program, with opportunities in almost every department. Prospective interns must be enrolled or recently graduated from an accredited college, university, or advanced certification program. Military spouses who have not had the opportunity to build real-world experience within their area of study will be considered. All internships are unpaid but can be completed for credit if the student’s advisor approves and Operation Homefront is able to support the program requirements.
- Many other opportunities, depending on the needs of the respective field office

### 2. If I’m under 18, may I volunteer?

Operation Homefront strives to accommodate most age groups in offering volunteer opportunities, but must always look to liability and safety of all parties, first and foremost. Operation Homefront does not provide childcare during an event. The minimum age for

volunteering is 7 years old. Individual minors, 7-14 not part of an organized, assigned group, must be accompanied by a legal guardian. Minors age 15-18 can volunteer as long as they have a signed waiver by a legal guardian on file with Operation Homefront.

**3. Do I need to complete a background check?**

Yes, Operation Homefront require our volunteers to complete a criminal background check and even pays for the criminal background check. **Volunteers are screened for many of the same reasons employers conduct background checks. The ultimate goal is to verify identity and weed out potential problems, especially problems that could arise from an undisclosed criminal history.** The safety of our military families, staff and volunteers is top priority.

**4. Why do I need to report my volunteer hours?**

Operation Homefront receives funding from individuals, Foundations and Corporations. When requesting funding, OH is often asked “how many volunteers are with the organization and how many volunteer hours do they provide?” Sharing this data helps Operation Homefront raise more funding to support our programs and services that build strong, stable and secure military families. Volunteers are

**5. Can my company/group volunteer together?**

Operation Homefront welcomes groups as we recognize that employee engagement and civic duty is valuable to our organization and a high priority for many. We regularly utilize groups/companies to volunteer and can work with your group to find the best opportunity for the group.

**6. Does Operation Homefront have an internship program?**

Operation Homefront has a robust undergraduate and graduate internship program, with opportunities in almost every department. Prospective interns must be enrolled or recently graduated from an accredited college, university, or advanced certification program. Military spouses who have not had the opportunity to build real-world experience within their area of study will be considered. All internships are unpaid but can be completed for credit if the student’s advisor approves and Operation Homefront is able to support the program requirements.