



## IMPACT REPORT

SERVING AMERICA'S MILITARY FAMILIES DURING A GLOBAL PANDEMIC

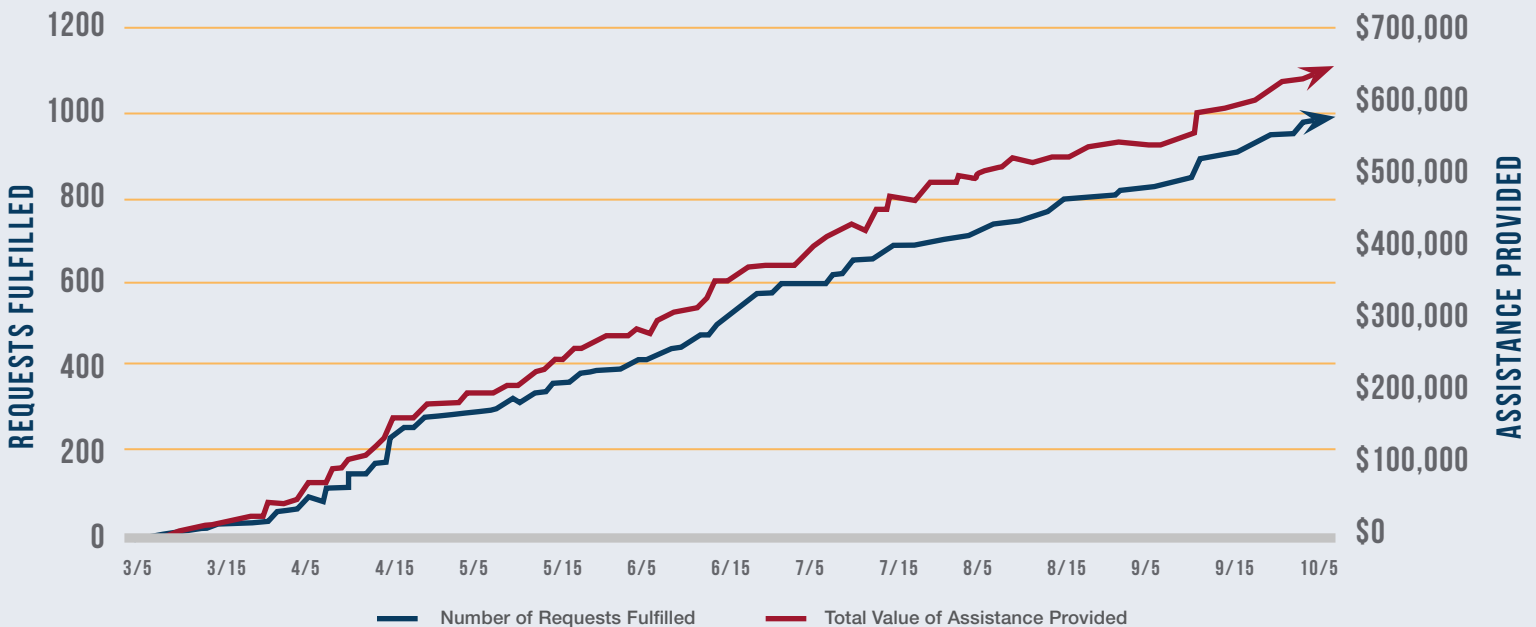
**As we continue to cope with the effects of a global pandemic, we have seen how the accompanying financial strains have taken a tremendous toll on many of our fellow Americans.** Sadly, many military families have been particularly hard hit. As bills for the basics come due – rent, mortgage, home and car repairs, utilities, groceries and more – our veterans, service members and their families are struggling more and more to make ends meet.

Operation Homefront's highly valued Critical Financial Assistance Program (CFA) has been there to support military families who are facing financial challenges - even in the midst of a crisis. Thanks to the generosity of our corporate, foundation and individual donors, we remain committed to our vital mission to build strong, stable, and secure military families and dedicated to our core belief, to serve our military families in their time of need, because they have done so much for us during our nation's time of need.



Our military families are growing! In spite of the pandemic, Operation Homefront is able to provide critical baby supplies to new and expecting military moms through our drive-through Star-Spangled Baby showers at locations across the country, like this one in Fort Worth, Texas.

### COVID-RELATED ASSISTANCE



Operation Homefront's Critical Financial Assistance (CFA) program helps families with rent/mortgage payments, utility and grocery bills, home and care repairs and more. Since March 2020, we have fulfilled nearly **1,000 CFA/COVID-19 requests** from military families, providing over **\$640,000 in assistance**. Overall, since 2011, our CFA program has fulfilled more than **45,000 requests** from military families, providing them with over **\$29 million in assistance**.

We are grateful that our great corporate and foundation partners, like the Bob & Dolores Hope Foundation, Chobani, Procter & Gamble, Walmart, Wounded Warrior Project, and others, are helping us serve America's military families who are struggling during this very difficult time.

## STORIES FROM THE HOMEFRONT



As a soldier, Spc. Tashima Wheeler defended her country before being medically retired in 2016. As a mom living in Florida, she protected her family as she and her three daughters – ages 7, 5, and 3 – faced the threat of domestic violence. They left their family home and went to a shelter in February 2020, just as COVID was becoming a national threat. They left with only the clothes they were wearing. While she and her daughters were getting settled in their new location, their house was broken into, which caused irreparable damage to their locks and doors. The family budget was already strained and would not accommodate the purchase of even basic needs or being able to secure their home. Through her contacts at the VA and Wounded Warrior Project, Tashima was referred to Operation Homefront’s Critical Financial Assistance (CFA) program for help. Tashima was provided the funds needed to make the family home safer and to purchase essentials for her daughters.



Tashima enlisted in the military in 2012, seeing it as a way to defend her country and help her achieve her goal of earning a master’s degree in psychology. She worked in logistics, shipping and receiving vehicles, and she earned the rank of specialist. Tashima was a single mom of an infant when she deployed to Afghanistan for one year, a difficult period even though Tashima’s mother was caring for the baby. Still, she went above and beyond in her duties during deployment and earned an Army commendation medal for her work. Tashima was medically retired about five years ago. She lives with a service-related back injury from a vehicle rollover accident and a blood-clotting disorder that causes her to faint. In July, she began working as a mail handler with the US Postal Service, and she and the girls feel secure and stable in their home. “We are very grateful” to Operation Homefront and their donors, she said.

[Read more about the Wheeler family.](#)

“Without the help of Operation Homefront, I don’t think I would be here today. I was that depressed.”



## THE NEED CONTINUES FOR MILITARY FAMILIES

The need continues and this crisis is far from over. Now is the time to get involved. Please join us and be a part of our important work to help this very special and deserving group of our fellow citizens.

Give today at [OperationHomefront.org](https://OperationHomefront.org) or contact us at [development@operationhomefront.org](mailto:development@operationhomefront.org).

### TRUSTED & RESPECTED



Platinum Level



Top Rated



"A-" Rated Charity



Meets all 20  
Accountability Standards

### PROGRAM EFFICIENCY

**OVER 90%**

of Operation Homefront’s  
expenditures go directly to programs  
supporting military families.