



IMPACT REPORT

SERVING AMERICA'S MILITARY FAMILIES DURING A GLOBAL PANDEMIC



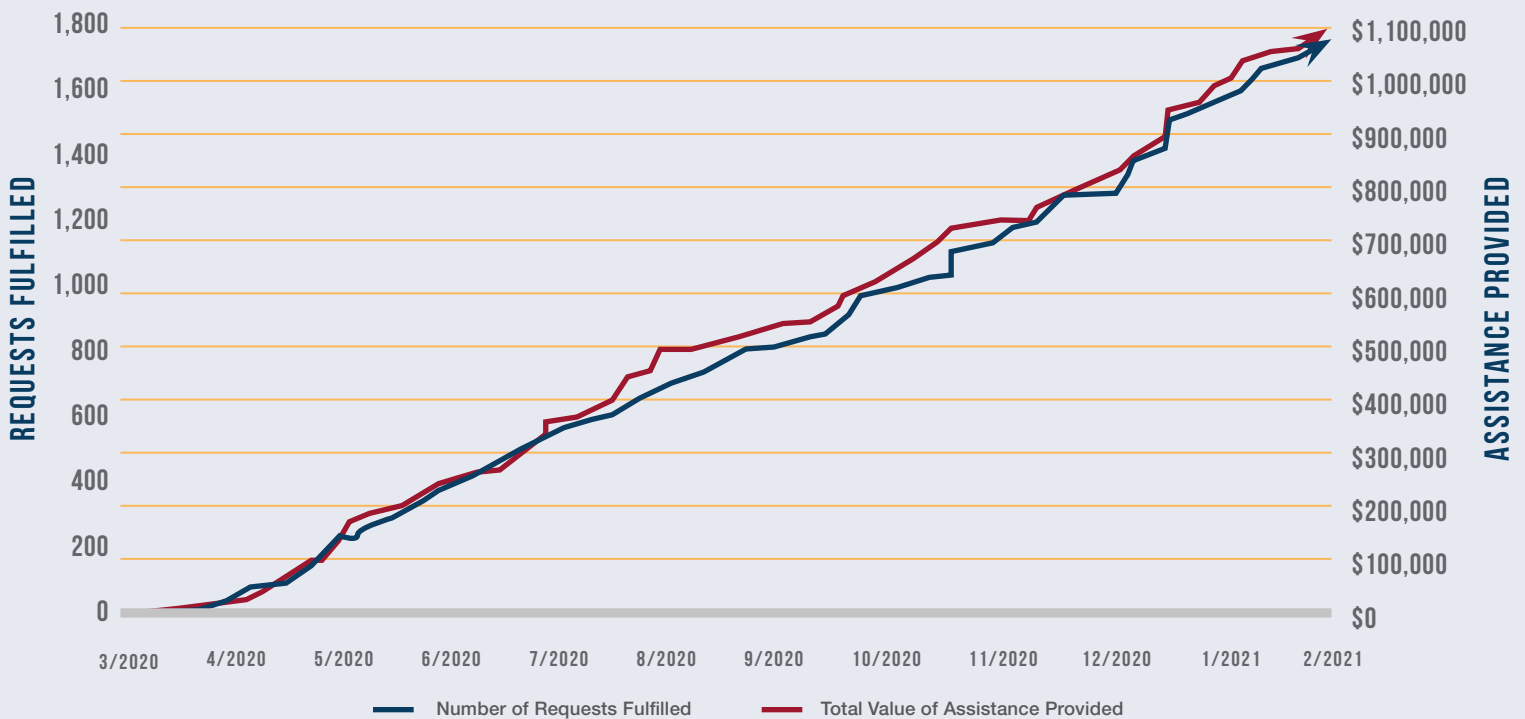
We have embraced the new year and, while it's a fresh start in many ways, we must maintain our unwavering commitment to serve our military families who are still feeling the residual effects of 2020 and the pandemic. They need us and we need you!

Military families continue to face serious struggles because of COVID-19 – loss of employment, caring for family members, financial struggles that threaten their future – and we are committed to serving them in their time of need, because they have served all of us in our nation's time of need.

Together, we will help this very special and deserving group of our fellow citizens.

(Pictured, at left) We are very proud that, in spite of the pandemic, Operation Homefront was able to deliver many of our programs through our drive-through events at locations across the country, like this one in Twentynine Palms, CA. Thanks to the support of our many corporate, foundation and individual donors that allowed us to continue our recurring family support programs that help military families overcome the short-term bumps in the road so they don't become long-term chronic problems.

COVID-RELATED ASSISTANCE



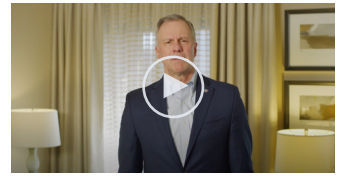
Since March 2020, we have fulfilled over **1,700 CFA/COVID-19 requests** from military families, providing over **\$1 million in assistance**. Overall, since 2011, our CFA program has fulfilled more than **46,000 requests** from military families, providing them with over **\$30 million in assistance**.

We are grateful to corporate and foundation partners, such as the Bob & Dolores Hope Foundation, Chobani, Procter & Gamble, Walmart Foundation, Wounded Warrior Project, and others, who are helping military families during this very difficult time.

HEAR FROM OUR PRESIDENT & CEO

View an important message from Operation Homefront President and CEO John Pray about our commitment to help our military families in their time of need.

[Click here to watch.](#)



STORY FROM THE HOMEFRONT



Marine veteran Alexander Tetley Jr. had recently completed training to become an emergency medical technician, but before he could start a new job, the global pandemic made the work too risky. Alexander cares for his disabled father, who lives with him. With his father being high risk for contracting COVID-19, Alexander could not take the chance of bringing the virus home.

Keeping up with bills became challenging because of the lack of work and unanticipated expenses, including the funeral expenses that Alexander and his father covered when his uncle passed away. During the pandemic, Alexander reached out for help twice and received support through Operation Homefront's Critical Financial Assistance (CFA) program.

Thanks to Operation Homefront's generous donors, Alexander was able to cover the costs of several overdue housing payments. "The assistance was a great help," Alexander said. "It took the pressure off so we could catch up. That was really what we needed to get back on track. The other resources, like financial coaching, helped to shore up our future finances."

After serving his country for 11 years, Alexander wants Operation Homefront's donors to know he is grateful for their support. "I'm incredibly appreciative," Alexander said. "I do hope (donors) understand how vital it is just to have that one piece of help that can fill a gap that can allow me to care for my dad. **If we didn't get that assistance, I don't know what would have happened. The financial assistance came at a pivotal fork in the road, and I'm glad it was there to steer us in the right direction.**"

[Read more about the Tetley family.](#)

THE NEED CONTINUES FOR MILITARY FAMILIES

The need continues and this crisis is far from over. Now is the time to get involved. Please join us and be a part of our important work to serve America's military families. Give today at OperationHomefront.org or contact us at development@operationhomefront.org.

TRUSTED & RESPECTED



Platinum Level



Top Rated



Meets all 20
Accountability Standards

PROGRAM EFFICIENCY

OVER 90%
of Operation Homefront's
expenditures go directly to programs
supporting military families.