



# COVID-19 IMPACT REPORT

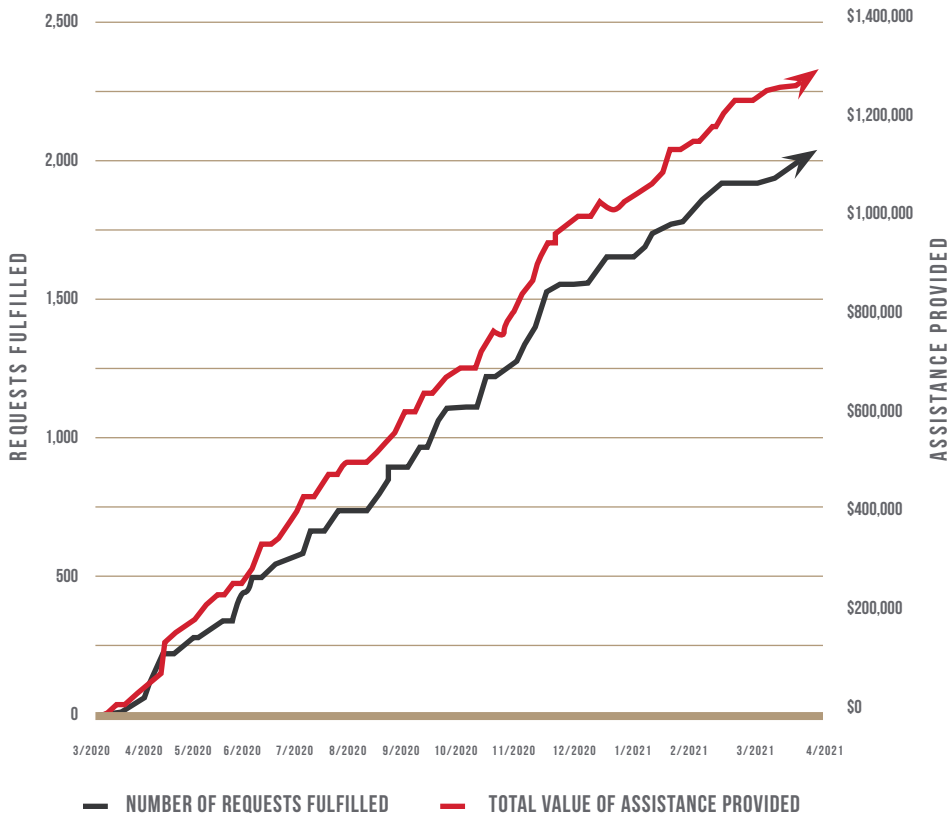
## SERVING AMERICA'S MILITARY FAMILIES DURING A GLOBAL PANDEMIC

MAY 2021

There are encouraging signs in the fight against the COVID-19 pandemic. As the number of people vaccinated continues to increase and cases continue to decrease, it seems more normal days are on the horizon. Many of our military families are still struggling.

The pandemic hit our military families very hard. Due to the economic impacts of COVID-19, many are still facing a bleak financial future. The good news is, they know Operation Homefront is here to help them with their overdue rent and mortgage payments, home and car repairs, utility and grocery bills, and more. Together, let's continue our support for this very deserving group of Americans so they too can have a brighter future in the days ahead.

## COVID-RELATED ASSISTANCE



Throughout 2020 and into 2021, Operation Homefront has continued to provide valuable recurring support programs, including this recent drive-through Star-Spangled Baby shower in Phoenix, AZ. Thanks to the support of our many corporate, foundation and individual donors we've continued to help military families overcome the short-term bumps in the road so they did not become long-term chronic problems.

Since March 2020, Operation Homefront has fulfilled over **2,000 Critical Financial Assistance/COVID-19 requests** from military families, providing over **\$1.3 million in assistance**. Overall, since 2011, our CFA program has fulfilled more than **47,000 requests** from military families, providing them with over **\$31 million in assistance**.

We are grateful to corporate and foundation partners, such as the **Bob & Dolores Hope Foundation, Chobani, Procter & Gamble, Walmart Foundation, Wounded Warrior Project, The Home Depot Foundation**, and others, who are helping military families during this very difficult time.

## HEAR FROM OUR PRESIDENT & CEO

View an important message from Operation Homefront President & CEO John Pray about our unwavering commitment to help our military families in their time of need.

[Click here to watch.](#)



## STORY FROM THE HOMEFRONT



**"THANK YOU FOR  
HELPING US SET  
OURSELVES UP FOR  
SUCCESS."**

Lawrence Jimenez was in his early 20s when he joined the Navy, because he wanted to go into the medical field and help care for Marines.

After growing up in Oceanside, California, near Camp Pendleton, a Marine base, he was at first skeptical, but found a fulfilling career. For over 20 years, and with four deployments all over the world, Lawrence served his country and fellow service members.

During his retirement process, Lawrence, his wife Angelus and their children, planned to move back to California to prepare themselves for the transition to civilian life. The family looked forward to becoming homeowners and growing permanent roots. Unexpectedly, the COVID-19 pandemic prevented that move and slowed down the discharge process.

"He was preparing to retire, then COVID-19 hit and everything was at a standstill," Angelus said. "Movers were canceled, his extension wasn't approved, medical appointments were cancelled... everything was a mess. We weren't going to be able to transition successfully."

After hearing about Operation Homefront from a veteran friend, Lawrence looked into the rent-free Transitional Homes for Veterans (THV) program. The program's major objective is to teach families how to build up savings, reduce debt, and become successful homeowners, providing them with a gateway to a strong, stable, and secure civilian life. Lawrence was accepted into the program and they moved into a donated home in Florida.

Lawrence is looking forward to the financial counseling that he will receive while in the program. "This is an opportunity to save and get the budget back in place," Lawrence said. Lawrence is currently working on a COVID-19 response team. The family would like donors to know they appreciate their support. "Thank you for helping us set ourselves up for success," Angelus said.

[Read more about the Jimenez family.](#)



## THE NEED CONTINUES FOR MILITARY FAMILIES

The need continues and this crisis is far from over. Now is the time to get involved. Please join us and be a part of our important work to serve America's military families. Give today at [OperationHomefront.org](https://OperationHomefront.org) or contact us at [development@operationhomefront.org](mailto:development@operationhomefront.org).

### PROGRAM EFFICIENCY

**90%**

of Operation Homefront's expenditures go directly to programs supporting military families.

[OPERATIONHOMEFRONT.ORG](https://OperationHomefront.org)

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