



Critical Financial Assistance

Application Process

Our system follows a three-step process each month for applicants. There is a 10-day application and initial processing period, a 10-day processing and review period, and a 10-day evaluation/notification period.

Step One - Application and Initial Processing Period (1st through the 10th of each month):

- This 10-day application period for assistance grants is open to those who feel they are eligible for assistance and wish to apply.
- Applicants can apply online 24 hours a day, 7 days a week, during this 10-day period.
- The application period will close at 11:59pm on the 10th day of the month.

Step Two - Processing and Review Period (1st through the 20th of each month):

- Caseworkers will process, analyze, and begin to prioritize requests.
- No applications will be accepted after the 10th day of the month.

Step Three - Evaluation/Notifications (21st through the 30th of each month):

- Final funding decisions are made.
- Caseworkers will notify clients about the status of their application and begin to process payments for those who will receive assistance and notify those who will not receive assistance.

The application process will begin again on the first day of the following month. Families who do not receive assistance in one month and continue to experience financial challenges may re-apply in subsequent months.