



Critical Financial Assistance Eligibility Criteria

*Please note that home repairs can be considered for all post 9/11 wounded service members. Repairs & replacements can be considered for deployed eligible service members.

Wounded, Ill, or Injured

Actively served in the United States military post 9/11 AND suffered a post 9/11 wound, illness, or injury in the line of duty. IF discharged, must have Honorable or General (Under Honorable Conditions) discharge WITHIN 10 years of discharge.

Documents Required:

- DD214 (if discharged)
- Line of duty documentation or other official record of a wound, illness, or injury being sustained in the line of duty
- Documentation of all household income

Eligible for Assistance Type:

- Auto Payment
- Auto Repair
- Child and Dependent Care
- Dental
- Food Assistance
- Essential Home Items
- Medical
- Moving and Relocation
- Rent and Mortgage
- Travel and Transportation
- Utilities
- Vision Care
- Other
- Home Repairs*

Deployed

A service member of rank E-1 to E-6 with DEERS eligible/legal dependents AND one of the following criteria met:

- Currently deployed to an overseas location and receiving Hostile Fire Pay
- Assigned to a ship that has been at sea for 30+ days and is en route to theater, forward deployed, or otherwise on a mission status – not a training status.
- On unaccompanied, overseas PCS orders and receiving Hostile Fire Pay, OR
- National Guard member or Reservist on Title 10 orders (not Title 32) who either:
 - » Will deploy to an overseas Hostile Fire Pay theater in the next 90 days
 - » Has returned from an overseas Hostile Fire Pay theater within the last 180 days

Documents Required:

- Copy of deployment orders
- Documentation of all household income

Eligible for Assistance Type:

- Auto Payment
- Auto Repair
- Child and Dependent Care
- Dental
- Food Assistance
- Essential Home Items
- Medical
- Moving and Relocation
- Rent and Mortgage
- Travel and Transportation
- Utilities
- Vision Care
- Other
- Home Repairs*

General

An active-duty service member of rank E-1 to E-6 with DEERS eligible/legal dependents.

Documents Required:

- Military ID
- Documentation of all household income

Eligible for Assistance Type:

- Food Assistance
- Vision Care (for dependents only)