



Permanent Homes  
for Veterans

## Frequently Asked Questions

### WHO CAN APPLY?

Honorably discharged veterans, retirees or Reservists and National Guard that are currently serving can apply for a home through the Permanent Homes for Veterans program. All veterans that served honorably are eligible to apply, no matter what era they served (Vietnam, Korea, Desert Storm, Desert Shield, OEF, OIF).

Veterans do not have to be injured or have a deployment to apply. Surviving spouses of service members killed in combat or while deployed in the combat theater of operations and are not remarried or engaged to be married may also apply.

### WHAT DO WE LOOK FOR?

The selection committee does consider income and expenses. Though these are mortgage-free homes, the family should expect to cover expenses that are common to home ownership such as paying the property taxes, insurance, warranty, HOA fees (if applicable) and \$100 per month toward closing costs. Savings is required. The recipient will need to pay a \$500 deposit, moving expenses, money to turn on utilities, etc. The recipient should have community ties to the area where the home is located. For example: Is there family nearby? Friends? Stationed there before? From that area? Is there a school or VA with programs for the veteran and/or family? Are there potential job opportunities? Whatever the reason behind wanting to live in that area.

### HOW LONG DOES THE PROCESS TAKE?

Please allow 10-12 weeks for applications to be processed. During that time, applicants may be contacted if documents or additional information is needed to complete the application. Viable applicants will be presented to the selection committee. Once presented, please allow one to four weeks for a decision. After a decision has been made, only the veteran matched will be contacted.

Once a family is matched to a home, they begin the two-year program. Every three months, the family will meet with an Operation Homefront case worker to ensure that they are building up their savings, learning how to budget for home repairs and routine maintenance, integrating into the community and school system, and other important home ownership criteria.

### WHERE ARE THE HOMES?

The homes are donated to our program. Operation Homefront does not have any say of when, where or how often we receive the homes. However, we do get homes all over the United States. Check the My Operation Homefront website for any new homes open for application. Operation Homefront researches the crime rates and evaluates the school districts in the area before accepting homes into our program.

### ARE THE HOMES NEW?

Most of the mortgage-free homes that are donated to Operation Homefront are bank owned properties. The donors of the home complete basic renovations done on the homes to address any functioning or safety concerns. The home recipients will be responsible for basic home repairs that may arise while living in the home.

Housing case workers will help guide home recipients during their time in the program on maintaining and addressing home repair issues. It is the responsibility of the home recipients to take the initiative and to ensure the home is well maintained and to demonstrate they are prepared for home ownership.