

Volunteer FAQs

Please note that we don't always have opportunities available each month and in every state.

1. **What volunteer opportunities are available at Operation Homefront?**

Operation Homefront volunteers serve our mission in a multitude of ways, working as:

- One-Time Event Volunteers - assists Operation Homefront (OH) with the delivery of local OH and/or community outreach events on an as-needed and as-available basis. This typically consists of providing preregistered families goodness in the form of helpful items like food and school supplies.
- Volunteer Team Captains - assists Operation Homefront with the delivery of local OH and/or community outreach events in the capacity of organizer and event leader.
- Lead Volunteer - Assists Operation Homefront with shipping needs and paperwork for events.
- Dollar Tree pick-up/collection volunteer - serving as a Point of Contact ("POC") to collect donated school supplies and/or toys from donation centers, primarily consisting of one or more Dollar Tree Stores and working with Operation Homefront to ensure those donations are distributed to military families. To learn more, email: OHDThepline@operationhomefront.org
- Volunteer Administrators – Helps OH with online administrative tasks to help serve our military families.
- Internships in various departments – Prospective interns must be enrolled or recently graduated from an accredited college, university, or advanced certification program. Military spouses who have not had the opportunity to build real world experience within their area of study will be considered. All internships are unpaid but can be completed for credit if the student's advisor approves and Operation Homefront is able to support the program requirements. Interns should be knowledgeable/proficient in all Microsoft Office 365 programs. If interested, please email volunteer@operationhomefront.org

2. **If I'm under 18, may I volunteer?**

Operation Homefront strives to accommodate most age groups in offering volunteer opportunities but must always look to the liability and safety of all parties, first and foremost. Operation Homefront does not provide childcare during an event. The minimum age for volunteering is 7 years old. Individual minors, 7-14, not part of an organized, assigned group, must be accompanied by a legal guardian. Minors aged 15-18 can volunteer if they have a signed waiver by a legal guardian on file with Operation Homefront and are not required to have their parent present when volunteering.

3. **Do I need to complete a background check?**

Yes, Operation Homefront requires our volunteers to complete a criminal background check and even pay for the criminal background check. Volunteers are screened for many of the same reasons employers conduct background checks. The goal is to verify identity and weed out potential problems, especially problems that could arise from an undisclosed criminal history. The safety of our military families, staff, and volunteers is a top priority.

4. **Why do I need to report my volunteer hours?**

Operation Homefront receives funding from individuals, Foundations and Corporations. When requesting funding, OH is often asked "how many volunteers are with the organization and how many

volunteer hours do they provide?” Sharing this data helps Operation Homefront raise more funding to support our programs and services that build strong, stable, and secure military families.

5. Can my company/group volunteer together?

Operation Homefront welcomes groups as we recognize that employee engagement and civic duty is valuable to our organization and a high priority for many. We regularly utilize groups/companies to volunteer and can work with your group to find the best opportunity for the group.

6. Does Operation Homefront have an internship program?

Operation Homefront has a robust undergraduate and graduate internship program, with opportunities in almost every department. Prospective interns must be enrolled or recently graduated from an accredited college, university, or advanced certification program. Military spouses who have not had the opportunity to build real-world experience within their area of study will be considered. All internships are unpaid but can be completed for credit if the student’s advisor approves and Operation Homefront is able to support the program requirements. All interns must be knowledgeable in Microsoft Office 365 systems.

7. Do I need to show proof of current auto insurance?

If you will be driving on behalf of Operation Homefront, you will be asked to send us a copy of your current insurance card and declarations page. This includes Dollar Tree volunteers and those driving OH vehicles, and our OH rented vehicles.